

## **eMachineShop Privacy Policy**

We respect your privacy. This privacy statement is intended to both demonstrate our firm commitment to security and privacy, and to provide you with an understanding of our practices.

This statement does not, however, govern the terms of our relationship or constitute any representation or warranty. The terms of our relationship are governed by our Terms & Conditions.

We protect personal information that you share with us. For example, if you place an order, we encrypt your credit card number and personal information.

Authorized third parties may need access to some of your personal information. For example, if we need to ship something to you, we must share your name and address with a shipping company.

Your contact information, design file, and specifications may be transmitted to us when you: request a price; place an order; send us a troubleshooting or suggestion message; update the software, enter or change your contact information; or encounter software crash (so developers can correct any issues – you can disable this in Preference Settings if you prefer).

All files uploaded are sent to us securely. We will not share your files or associated information with any third parties unless required to provide a quote, fulfill an order, or otherwise provide what you are specifically seeking.

We don't share your email address with third parties for any marketing purpose. We do use email to notify customers of software updates, tips and company news, but such use is minimal, and at any time you can click the 'Unsubscribe' link at the bottom of an email or reply to the email and write "REMOVE" in the Subject field.

We may conduct surveys in which we may ask you to provide information and may use the information collected from such surveys to improve the features, functionality, appearance, and content of the website or software. You are not required to participate in any surveys.

We will provide access to or make available any information to comply with a valid legal process, such as a search warrant, subpoena, or court order, or with any other law; or to process and protect our rights and property.

While we strive to protect our users' information and privacy, we cannot guarantee the security of information you disclose online, and you do so at your own risk. You acknowledge that you are aware of security and privacy limitations, including but not limited to: (1) the limitation of security, privacy and authentication measures and features in this system; and (2) that data or information on our website or services may be subject to eavesdropping, sniffing, spoofing, forgery, spamming, impersonating, tampering, breaking passwords, harassment, fraud, electronic trespassing, hacking, system contamination (including, without limitation, viruses, worms and Trojan horses) causing unauthorized, damaging or harmful access and/or retrieval of information and data on your computer, may be subject to other security or privacy hazards or may not reach its destination or may reach an erroneous address or recipient.

Please contact us with any questions or concerns regarding our privacy practices.

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